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NJ Home Improvement Contractor License # 13VH01248100

## 2018 SUMMER WEEKLY VALET SERVICE

Owning your pool should be a joy. It should never be a hassle or a problem. With a weekly service contract from PM Pools Service, you and your entire family can relax and have fun instead of spending hours vacuuming, brushing, and servicing your pool. Let our professionally trained staff and the highest quality chemical system take care of your pool.

Each visit will provide you with the following service functions:

- Pool vacuumed as needed.
- Pool surface skimmed as needed.
- Filter backwashed as needed.
- Leaf baskets cleaned.
- Pump basket cleaned.
- Pool equipment operation inspected.
- Pool walls, floor and tile brushed as needed.
- Water tested with each visit. (Chemicals will be added as required to balance the pool water chemistry.)
- A written report will be provided with each visit, detailing what the water testing results were, what chemicals were added to the pool, and any special services or special requirements that are needed.
- Service calls will receive priority scheduling.

**SERVICE TERMS AND CONDITIONS:** • Customer is responsible to keep pool water at proper level. • Chemical costs are **NOT** included in this contract and will be billed separately on a monthly basis. • Contract prices apply to standard size pools. Larger pools, prices to be quoted. • If customer's chemicals are to be used, it is the customer's responsibility to have chemicals left out at the filter area. If customer's chemicals are locked up, PM Pool Service will automatically supply chemicals for an additional cost. • **Weekly service will begin immediately after pool opening. Any weekly service provided after the prepaid contract ends will be billed at the contract rate at month's end.** • Changes in this policy are up to customer discretion, however changes must be made in writing to PM Pool Service, no verbal changes are acceptable. • If pools are equipped with a cartridge filter and the internal elements need cleaning, an additional fee will be charged to your monthly invoice. The average filter requires this service 1-2 times per season. • In the event that a visit takes longer than 1 hour, additional labor charges will apply at \$34 each additional 15 minutes, i.e. storm, hurricane, etc. • Although all services will be provided in a professional workman-like manner, we cannot guarantee that your pool will not contract an algae bloom. • Due to the nature of this type of service, we can only guarantee that your pool is spotless when the service is completed.

### AVAILABLE PROGRAMS: Please select a program below. (\*Prices Include NJ Sales Tax)

**A. BI-MONTHLY SERVICE PROGRAM** ..... **\$975.00\***  
 (2 times per month) ....Provides 7 regularly scheduled service visits  
 Note: Customer is responsible for maintaining the pool during off weeks.

**B. WEEKLY SERVICE PROGRAM**..... **\$1530.00\***  
 Provides 14 regularly scheduled service visits

**C. WEEKLY SERVICE PROGRAM**..... **\$1795.00\***  
 Provides 18 regularly scheduled service visits

**DE FILTER GRID CLEANING OR FILTER CARTRIDGE CLEANING**..... **\$68.00**

This is required every 4-6 weeks under normal pool usage but will be done whenever required.

**CLEANING OF SALT CELL WHEN REQUIRED** ..... **\$68.00**

This is required 2-3 times during the season.

### WHO WILL BE PROVIDING CHEMICALS FOR WEEKLY SERVICE?

**Customer**

**PM Pool Service**

If you select customer, where are the chemicals stored on the property?

If you run out of chemicals, or do not have the necessary chemicals:

PM Pool Service will supply

PM Pool Service will NOT supply and will inform the customer what chemicals to add

**NOTE:** It is highly recommended that PM Pool Service supply chemicals and balance your water chemistry. If this is not done correctly or in a timely manner, it may pose a serious health risk to you and your family.

### SCHEDULED TO BEGIN IMMEDIATELY AFTER POOL OPENING

#### PAYMENT INFORMATION

Credit Card Number:

Account Holder Name:

Expiration Date:

Billing Zip:

CVC:

**\*What is the Card Verification Code?** The Card Verification Code (CVC) is an important security feature for credit card transactions on the internet, over the phone, or in any situation where the card is not present. This code will have 3 or 4 digits and will be in a different location depending on the card type.

Name

Address

City

Zip

Phone

Email

To opt out of electronic account notifications un-check below

Text Messages:

Email:

Your acceptance of this agreement indicated by signing below constitutes a binding contract entered into in accordance with the conditions, charges, and terms outlined within this document. PM Pool Service reserves the right to modify the terms of this agreement in the event a significant change occurs in our operating expenses. Such a modification must be made in writing with 30 days notice to the customer. By providing credit card information you authorize PM Pool Service to charge any incidental balance to the account.

Changes to this contract must be in writing.

## PAYMENT INFORMATION & TERMS

BALANCE ON ANY INVOICE DUE ON RECEIPT CREDIT CARD INFORMATION REQUIRED, OTHERWISE SERVICE RENDERED WILL BE ON A C.O.D. BASIS. I UNDERSTAND THAT BY PROVIDING CREDIT CARD INFORMATION ON THIS CONTRACT, I AUTHORIZE PM POOL SERVICE TO CHARGE ANY OVERDUE BALANCE ONTO MY CREDIT CARD

- **TERMS:** Terms of payment are 15 days from the date of delivery, service call, repairs, maintenance, or other charges. A statement will be provided monthly if a balance remains on your account and, if the previous balance was not paid by the date due,
- **FINANCE CHARGES:** FINANCE CHARGES are made on any balances past due according to the following method:
  - Using the unpaid balance of your account at the end of the billing period, we multiply this amount by the following monthly periodic rate: 1-1/2% of the balance, which is an ANNUAL PERCENTAGE RATE OF 18%.
- **COLLECTION COSTS:** If amounts are not paid as agreed, we may demand immediate payment of the full balance. If the balance is referred to a collection agency or attorney for collection, you agree to pay a fee of 33-1/3% of the total balance due plus any court costs.
- **IRREGULAR PAYMENT OR DELAY IN ENFORCEMENT:** Acceptance of late payments or partial payments, checks or money orders marked "payment in full" or other statements indicating settlement of your account will not affect any of our rights under this agreement. Further, any delay on our part in enforcing our rights under this agreement will not affect those rights.
- **CHANGES OR AMENDMENTS:** Changes to the agreement, including FINANCE CHARGES and the ANNUAL PERCENT-AGE RATE can be made by us as well as amendments to this agreement, at any time, provided we give you at least 30 days notice before the beginning of the billing period in which the change or amendment becomes effective.
- **CANCELLATION:** Either we or you can cancel your account any time by providing 30 days written notice. You agree to remain responsible for total payment for all purchases made prior to the expiration of the 30 days notice. Failure to provide written notice within 30 days of the date of service will result in a voluntary forfeit of your deposit. We reserve the right to cancel your account without notice if you do not make payment as agreed.
- **LIABILITY:** We are not responsible for any damage or loss caused by failure to make delivery or repair due to labor shortage, strikes, manufacturer's failure to deliver or any condition beyond our control. In the event of non-payment, and we do not deliver or repair as a result of non-payment, we will not be liable for any damages in either a direct or indirect manner.
- **INVOICING:** If payment in full is not received by March 31st, an invoice will be generated and sent on April 1st and due within 30 days, or prior to the first scheduled weekly service visit (whichever comes first).