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 NJ Home Improvement Contractor Lic#13VH01248100



Authorized BioGuard Dealer  
 Authorized Blue Haven Pool  
 Service Center

## 2018 SPRING SERVICE AGREEMENT

If you want weekly services, please fill out separate weekly service contract.

**2018 ORDER**

### PLAN A: Opening - Spring Mechanical Reassembly-Cover Removal Not Included \$330.00

- Re-installation of accessories such as diving boards, ladders, handrails, lights, pool cleaner, etc.
- Re-assembly of filter and pumps, including replacement of gaskets and/or seals if needed (parts not included).
- Complete water chemistry check (NOTE: Chemicals required to balance the water's chemistry are not included and will be billed accordingly.)

To avoid a second trip to start the filtration system, it is recommended that the water level be raised under your pool cover. This is required if the pool water is not at the proper level to start the filtration system. This can be done by placing a garden hose under the pool cover and raising the water level to three inches below the top of the tile. For the water level to be accurate, the cover must not have water on its surface.

**Safety Cover Removal (See Back) \$175.00**

**Non-Safety Cover Removal (See Back) \$199.00**

**In excess of 3 inches of water \$ 75.00 per HOUR**

**Where on the property do you want your cover stored?** \_\_\_\_\_

(NOTE: This area must be easily accessible for our crew, as we do not put covers in basements or attics.)

NOTE: It is the customer's responsibility to fill pool to middle of skimmer and call our office to schedule the spring reassembly part of the pool opening.

### PLAN B: Acid Wash Pool ONLY (See Back) \$875.00

- Generally required if pool is stained. Does NOT include PLAN A or Cover Removal.

### PLAN C: Acid Wash Pool \$1,250.00

- Includes Spring Mechanical Reassembly & Cover Removal. Does NOT include Acid or Chemicals.

### Extra Vac Charges \$ 80.00 per 1/2 HOUR

- Initial pool vacuuming done by request for customers who do not have valet service. Customers with valet service will automatically be billed for initial vacuuming as it is required to make the pool usable. Initial vacuuming of a pool is an imperfect science. On occasion, it is necessary for a pool to require a second initial vacuum or more.

### Accessory Equipment Charges

These services are required and must be performed if you have any of the equipment below. NOTE: To be determined by technician at time of service.

- Drain & acid wash spa (See back Plan B) **\$199.00**
- Heater disassembly and cleaning or pilot and/or burner jets. (Required for all pools with gas fired heaters to insure safe & efficient operation.) NOTE: If a return trip is required to actually start heater, a second trip charge of \$45.00 will apply. It is recommended that you have all natural gas turned on and, where applicable, propane tanks filled to avoid 2nd trip charges. **\$105.00 ea**
- Auto fill hook-up and adjustment **\$ 45.00**

### Would you like the POOL COVER STORAGE SERVICE? (See Back) \$275.00

YES  NO

#### PAYMENT INFORMATION (See Back)

METHOD OF PAYMENT:  CASH  CHECK  VISA  MASTERCARD  AMEX  DISCOVER

CREDIT CARD NO.: \_\_\_\_\_ \*CVC CODE: \_\_\_\_\_

NAME ON CARD: \_\_\_\_\_ EXP. DATE: \_\_\_\_\_

\*What is the Card Verification Code? The Card Verification Code (CVC) is an important security feature for credit card transactions on the internet, over the phone, or in any situation where the card is not present. This code will have 3 or 4 digits and will be in a different location depending on the card type.

**NOTE: OPENING CHEMICALS ARE NOT INCLUDED IN THIS AGREEMENT.**

### NOTE: \$250.00 DEPOSIT REQUIRED TO RESERVE DATE

If you want your pool ready for Memorial Day Weekend, please schedule on or before 4-30-2018

### REQUESTED WEEK OF SERVICE

1st CHOICE: WEEK OF \_\_\_\_\_

2nd CHOICE: WEEK OF \_\_\_\_\_

(NOTE: Dates are subject to availability at time contract is received.)  
 If date falls on a holiday, the service will be done on the next day.

NAME \_\_\_\_\_

ADDRESS \_\_\_\_\_

TOWN \_\_\_\_\_ ZIP \_\_\_\_\_

PHONE \_\_\_\_\_

E-MAIL \_\_\_\_\_

PLEASE RETURN WHITE COPY WITH DEPOSIT

### SPECIAL INSTRUCTIONS OR REQUESTS THAT WE SHOULD KNOW:

\_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

Please note that the actual cost to open your pool will be determined by the technician at the time of service. NOTE: PM Pool Service - Izzo Enterprises Inc., reserves the right to adjust all prices contained herein in the event that a significant change occurs in our operating expenses.

**YOUR ACCEPTANCE OF THIS PROPOSAL BY SIGNATURE BELOW AND RETURN OF THE CONTRACT TO OUR OFFICE WILL CONSTITUTE A CONTRACT ENTERED INTO IN ACCORDANCE WITH THE CONDITIONS, CHARGES AND TERMS OUTLINED WITHIN THIS CONTRACT.**

**NOTE: THIS CONTRACT MUST BE COMPLETED AND RETURNED TO PM POOL SERVICE BEFORE THE POOL SERVICE CAN BE SCHEDULED.**

SIGNATURE REQUIRED BELOW

X \_\_\_\_\_  
 PLEASE READ TERMS AND CONDITIONS ON REVERSE

# PM POOL COVER STORAGE SERVICE

## INCLUDES THE FOLLOWING BENEFICIAL SERVICES:

- Thorough washing with an anti-microbial solution that prevents fungal/bacterial growth and eliminates odors.
- Inspection for wear, tears, holes and more.
- Up to three holes patched at no charge up to 2" in length or diameter. Any additional holes will be patched upon inspection for an additional fee. In the event that your cover must be sent to the manufacturer for repair, we will notify you and obtain your authorization first.
- This service is primarily designed for safety pool covers, but we'll store any reasonable pool cover.
- This service is developed, designed and offered as a convenience for our valued customers. PM Pool Service does not assume any responsibility for pre-existing wears, tears or holes in the cover.

## PM POOL SERVICE AGREEMENT

**PLAN A** - The removal of covers will include hosing off debris and immediate folding for storage on the owner's premises. We cannot assume any responsibility for the tearing of any covers either due to winter damage or normal removal procedures.

**PLAN B** - Pool pumped out and acid washed. Stains or discoloration not removed by an application of full strength acid will be considered part of the pool coating and will not be the responsibility of PM Pool Service. PM Pool Service shall additionally open the pressure relief valves for hydrostatic water as the lowering of the water and the removal of debris permits, but shall not be responsible for pool movement due to ground water conditions. Customer shall provide for the dumping of debris and leaves within a reasonable distance of the pool. If permits or special pumping conditions are required, an additional charge will be made. The quoted prices are for a discharge rate of 360 G.P.M. within 200 feet of the deep end of the pool. Acid washing of plaster surfaces will cause mild etching of the plaster. We do not recommend acid washing in general for plaster, however, it is the only method to remove stains. All work will be performed in a professional manner, but there is no guarantee on any change in the appearance or physical characteristics of the plaster.

## PAYMENT INFORMATION & TERMS

BALANCE ON ANY INVOICE DUE 30 DAYS AFTER BILLING DATE, CREDIT CARD INFORMATION REQUIRED, OTHERWISE SERVICE RENDERED WILL BE ON A C.O.D. BASIS. I UNDERSTAND THAT BY PROVIDING CREDIT CARD INFORMATION ON THIS CONTRACT, I AUTHORIZE PM POOL SERVICE TO CHARGE ANY OVERDUE BALANCE ONTO MY CREDIT CARD.

- 1. TERMS:** Terms of payment are 30 days from the date of delivery, service call, repairs, maintenance, or other charges. A statement will be provided monthly if a balance remains on your account and, if the previous balance was not paid by the date due, FINANCE CHARGES will be assessed. PM Pool Service is authorized to charge your credit card for any charges not paid within 30 days from the date of invoice.
- 2. FINANCE CHARGES:** FINANCE CHARGES are made on any balances past due according to the following method:  
(a) Using the unpaid balance of your account at the end of the billing period, we multiply this amount by the following monthly periodic rate: 1-1/2% of the balance, which is an ANNUAL PERCENTAGE RATE OF 18%.
- 3. COLLECTION COSTS:** If amounts are not paid as agreed, we may demand immediate payment of the full balance. If the balance is referred to a collection agency or attorney for collection, you agree to pay a fee of 33-1/3% of the total balance due plus any court costs.
- 4. IRREGULAR PAYMENT OR DELAY IN ENFORCEMENT:** Acceptance of late payments or partial payments, checks or money orders marked "payment in full" or other statements indicating settlement of your account will not affect any of our rights under this agreement. Further, any delay on our part in enforcing our rights under this agreement will not affect those rights.
- 5. CHANGES OR AMENDMENTS:** Changes to the agreement, including FINANCE CHARGES and the ANNUAL PERCENTAGE RATE can be made by us as well as amendments to this agreement, at any time, provided we give you at least 30 days notice before the beginning of the billing period in which the change or amendment becomes effective.
- 6. CANCELLATION:** Either we or you can cancel your account any time by providing 30 days written notice. You agree to remain responsible for total payment for all purchases made prior to the expiration of the 30 days notice. Failure to provide written notice within 30 days of the date of service will result in a voluntary forfeit of your deposit. We reserve the right to cancel your account without notice if you do not make payment as agreed.
- 7. LIABILITY:** We are not responsible for any damage or loss caused by failure to make delivery or repair due to labor shortage, strikes, manufacturer's failure to deliver or any condition beyond our control. In the event of non-payment, and we do not deliver or repair as a result of non-payment, we will not be liable for any damages in either a direct or indirect manner.

## • 2018 •

### APRIL 2018

S	M	T	W	T	F	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30					

### MAY 2018

S	M	T	W	T	F	S
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

### JUNE 2018

S	M	T	W	T	F	S
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30

### IMPORTANT DATES - 2018

MARCH 30. . . . . PASSOVER  
 MAY 13 . . . . . MOTHER'S DAY  
 MAY 28 . . . . . MEMORIAL DAY  
 JUNE 14 . . . . . FLAG DAY  
 JUNE 17 . . . . . FATHER'S DAY